



TradingHub

CLIENT IMPLEMENTATION ANALYST

Occupational Areas: Financial Analytics, Banking & Investment, Technology, Data, Computer Science

Salary Range: Competitive

Location: New York

About TradingHub:

TradingHub is a rapidly expanding Financial Services Technology (FinTech) company headquartered in London, with global offices in New York, Hong Kong and Toronto.

We build cutting edge, AI-assisted, trade analysis software for our clients which consist of banks, hedge funds, asset managers, and other financial services institutions. Our products are used by these organisations to detect financial crime and enhance business performance based on the client's day to day trading data.

These products include:

- Best execution analysis
- Trader performance profiling and enhancement
- Insider trading and market abuse detection
- Rogue trader detection

Our products are market leading in each category:

- Advanced analytics and machine learning algorithms allow us to perform statistically rigorous analysis of all asset classes uniquely
- We use in-house programming languages, optimised for fast and complex analysis of large trade volumes
- All our tools have an intuitive user interface (built using in-house programming languages) that make it very easy for our clients to access our analysis

We view ourselves as a disruptive FinTech company that is nimble enough to move fast, innovate quickly and provide a premium level of client service and support.

Summary of role:

We are looking for individuals who have knowledge and skills in financial markets / instruments and who have an interest in developing coding and client management skills. Our client implementation team are responsible for assisting clients to connect to our market leading products and training them in their use. There is no daily routine to bore you - we want talented people who can challenge, build and improve on every aspect of our processes.

Responsibilities will include:

- Assist in the implementation process of our SaaS platforms, working with our CRM and Engineering teams to ensure clients have a smooth onboarding to our systems
- Analysing and interpreting large volumes of client trade data in a controlled and insightful manner
- Leading large, complex data & analytics projects
- Offer clients a technical expertise on the use of our systems in the context of financial trade surveillance

- Learning TradingHub's bespoke development language
- Providing significant input and working very closely with development teams and other departments within TradingHub to assist with innovation and company/product development

Requirements

- STEM Degree-qualified
- Circa 2+ years Middle office experience
- Logical and analytical approach
- Multi product experience
- Solid grounding in financial markets knowledge
- Excellent written and verbal communication skills
- Driven and eager to achieve results
- Able to communicate effectively to key stakeholders at all levels
- Experience with SQL/VBA is a bonus but not essential

If this is of interest to you please send a covering letter and a cv to careers@tradinghub.com
TradingHub is committed to providing equal opportunities and supporting diversity in employment.
Diverse teams are the best teams.