



TradingHub

Candidate Privacy Notice

UK

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This document applies to the following TradingHub group entities (“**TradingHub**”) at the addresses listed in TradingHub’s Policy Definitions Schedule:

United Kingdom

TradingHub Group Limited

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| Date | User | Description of changes |
|---------------|-------|---|
| November 2018 | Legal | The Candidate Privacy Notice was newly created. |
| February 2019 | Legal | The Candidate Privacy Notice was amended in light of the GDPR and to confirm which offices the Candidate Privacy Notice applies to. |
| July 2020 | Legal | The Candidate Privacy Notice was updated to remove individual office holders names and TradingHub office locations from Section 11. |



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1. Introduction

TradingHub is committed to protecting the privacy and security of your personal information. This privacy notice describes how we collect and use personal information about you during and after your working relationship with us, in accordance with the General Data Protection Regulation and the Data Protection Act 2018 (“**Data Protection Law**”).

In respect of your personal information held by TradingHub, TradingHub is a “data controller”. This means that we are responsible for deciding how we hold and use personal information about you. You are being sent a copy of this privacy notice because you are applying to work for us (whether as an employee, worker or contractor). It makes you aware of how and why your personal data will be used, namely for the purposes of the recruitment exercise and how long it will usually be retained for. We are required under data protection law to notify you of the information contained in this privacy notice.

TradingHub will comply with data protection law, which requires that the personal information we hold be:

- used lawfully, fairly and in a transparent way;
- collected only for valid purposes that we have clearly explained to you and not used in any way that is incompatible with those purposes;
- relevant to the purposes we have told you about and limited only to those purposes;
- accurate and kept up to date;
- kept only as long as necessary for the purposes we have told you about; and
- kept securely.



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2. Information we hold about you

“Personal data” or “personal information” means any information about an individual from which that person can be identified. It does not include anonymous data (where the identity has been removed).

In connection with your application for work with us, we may collect, store, and use the following, but not limited to, categories of personal information about you:

- personal contact details such as name, title, address, telephone number and personal email address as provided in your curriculum vitae and covering letter;
- recruitment information (including copies of right to work documentation and references);
- information you have provided on an application form including date of birth, gender, employment history, qualifications etc;
- any information you provide us during an interview; and
- CCTV footage and other information obtained through electronic means.

We may also collect, store and use the following “special categories” of more sensitive personal information:

- information about your race or ethnicity, religious beliefs, sexual orientation and political opinions;
- information about your health, including any medical condition, health and sickness records; and
- information about criminal convictions and offences.

We typically collect personal information about candidates through the following sources:

- you, the candidate, during the application and recruitment process;
- sometimes from an employment agency from which we collect the following categories of data: a curriculum vitae, agency candidate briefing notes, information you have provided on an application form including name, title, address, telephone number, personal email address, date of birth, gender, employment history, qualifications etc; and
- we may sometimes collect additional information from third parties including former named employers as referees where we collect your employment records, credit reference agencies or where we collect your available data on credit and other background check agencies for example disclosure and barring service in respect of criminal convictions.



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3. How we use Information About You

- We will only use your personal information when we have a lawful purpose of doing so. Most commonly, we will use your personal information in the following circumstances:
- in assessing your skills, qualifications and suitability for the work or role as applicable;
- where we need to comply with a legal obligation; and
- in carrying out background and reference checks where applicable.

We may also use your personal information where we need to protect your interests (or someone else's interests) or where it is needed in the public interest, but these situations are likely to be rare.

The most common situations in which we will process personal information are listed below:

- making a decision about your recruitment or appointment;
- communicating with you about the recruitment process;
- keep records relating to our hiring process;
- comply with legal or regulatory requirements;
- determining the terms on which you work for us;
- checking you are legally entitled to work in the UK or US;
- business management and planning, including accounting and auditing;
- paying you and, if you are an employee, deducting tax and National Insurance contributions;
- providing employment benefits to you;
- administering the contract we have entered into with you;



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- making decisions about your engagement;
- making decisions about salary reviews and compensation;
- assessing qualifications for a particular job or task, including decisions about promotions;
- education, training and development requirements;
- ascertaining your fitness to work;
- to prevent fraud; and
- equal opportunities monitoring.

Some of the above grounds for processing will overlap and there may be several grounds which justify our use of your personal information. We will only use your personal information for the purposes for which we collected it, unless we reasonably consider that we need to use it for another reason and that reason is compatible with the original purpose. If we need to use your personal information for an unrelated purpose, we will notify you and we will explain the legal basis which allows us to do so.

Please note that we may process your personal information without your knowledge or consent, in compliance with the above rules, where this is required or permitted by law.

Having received your CV and covering letter or your application form, and the results from any test which we may ask you to take, we will then process that information to decide whether you meet the basic requirements to be shortlisted for the role. If you do, we will decide whether your application is strong enough to invite you for an interview. If we decide to call you for an interview, we will use the information you provide to us at the interview to decide whether to offer you the role or work. If we decide to offer you the role or work, we will then take up references and the appropriate criminal record and background checks.

If you fail to provide information when requested, which is necessary for us to consider your application (such as evidence of qualifications or work history), we will not be able to process your application successfully. For example, if we require a credit check or references for this role and you fail to provide us with relevant details, we will not be able to take your application further.



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4. How we use Particularly Sensitive Personal Information

“Special categories” of particularly sensitive personal information require higher levels of protection. We need to have further justification for collecting, storing and using this type of personal information. We may process special categories of personal information in the following circumstances:

- in limited circumstances, with your explicit written consent;
- where we need to carry out our legal obligations and in line with our internal data protection and/or information security policies;
- where it is needed in the public interest, such as for equal opportunities monitoring, and in line with our internal data protection policy;
- where it is needed to assess your working capacity on health grounds, subject to appropriate confidentiality safeguards;
- we will use information about your disability status to consider whether we need to provide appropriate adjustments during the recruitment process, for example whether adjustments need to be made during a test or interview; and/or
- we will use information about your race or national or ethnic origin, religious, philosophical or moral beliefs, or your sexual life or sexual orientation, to ensure meaningful equal opportunity monitoring and reporting.

5. Information about Criminal Convictions

We may only use information relating to criminal convictions where the law allows us to do so. This will usually be where such processing is necessary to carry out our obligations and provided we do so in line with our data protection policy.

Less commonly, we may use information relating to criminal convictions where it is necessary in relation to legal claims, where it is necessary to protect your interests (or someone else’s interests) and you are not capable of giving your consent, or where you have already made the information public.



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6. Data Sharing

We may have to share your data with third parties where required by law or where we have another legitimate interest in doing so, such as determining whether to appoint you to the role you have applied for since it would be beneficial to TradingHub's business to appoint someone to that role. For example, we may share your data with third party service providers such as other entities in the TradingHub group or pre-employment screening service providers.

All our third-party service providers and other entities in the group are required to take appropriate security measures to protect your personal information in line with our policies. We do not allow our third-party service providers to use your personal data for their own purposes. We only permit them to process your personal data for specified purposes and in accordance with our instructions.

We may transfer your personal information outside the EU. If we do, you can expect a similar degree of protection in respect of your personal information.

7. Data Security

We have put in place appropriate security measures to prevent your personal information from being accidentally lost, used or accessed in an unauthorised way, altered or disclosed. Details of these measures are available upon request. In addition, we limit access to your personal information to those employees, agents, contractors and other third parties who have a business need to know. They will only process your personal information on our instructions and they are subject to a duty of confidentiality.

We have put in place procedures to deal with any suspected data security breach and will notify you and any applicable regulator of a suspected breach where we are legally required to do so.

8. Data Retention

We will only retain your personal information for as long as necessary to fulfil the purposes for which we collected it, including for the purposes of satisfying any legal, accounting, or reporting requirements. Details of retention periods for different aspects of your personal information are available in our records retention policy, a copy of which is available from Human Resources upon request. We retain your personal information so that we can show, in the event of a legal claim, that we have not discriminated against candidates on prohibited grounds and that we have conducted the recruitment exercise in a fair and transparent way. To determine the appropriate retention period for personal data, we consider the amount, nature, and sensitivity of the personal data, the potential risk of harm from unauthorised use or disclosure of your personal data, the purposes for which we process your personal data and whether we can achieve those purposes through other means, and the



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applicable legal requirements. After such period, we will securely destroy your personal information in accordance with our data retention guidelines.

If we wish to retain your personal information on file, on the basis that a further opportunity may arise in the future and we may wish to consider you for that, we will write to you separately, seeking your explicit consent to retain your personal information for a fixed period on that basis.

9. Rights of Access, Correction, Erasure and Restriction

Under certain circumstances, by law you have the right to:

- request access to your personal information (commonly known as a “data subject access request”), which enables you to receive a copy of the personal information we hold about you and to check that we are lawfully processing it;
- request correction of the personal information that we hold about you, which enables you to have any incomplete or inaccurate information we hold about you corrected;
- request the erasure of your personal information where there is no good reason for us continuing to process it. You also have the right to ask us to stop processing personal information where we are relying on a legitimate interest and there is something about your particular situation which makes you want to object to processing on this ground;
- request the restriction of processing of your personal information, which enables you to ask us to suspend the processing of personal information about you, for example if you want us to establish its accuracy or the reason for processing it; and
- request the transfer of your personal information to another party.

If you want to review, verify, correct or request erasure of your personal information, object to the processing of your personal data, or request that we transfer a copy of your personal information to another party, please contact the Data Protection Officer (“DPO”) in writing (contact details below). You will not have to pay a fee to access your personal information (or to exercise any of the other rights). However, we may charge a reasonable fee if your request for access is clearly unfounded or excessive. Alternatively, we may refuse to comply with the request in such circumstances.



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We may need to request specific information from you to help us confirm your identity and ensure your right to access the information (or to exercise any of your other rights). This is another appropriate security measure to ensure that personal information is not disclosed to any person who has no right to receive it.

Please note that your rights as described in this section are not absolute and may under certain circumstances be refused.

10. Right to Withdraw Consent

When you applied for this role, you provided consent to us processing your personal information for the purposes of the recruitment exercise. You have the right to withdraw your consent for processing for that purpose at any time. To withdraw your consent, please contact the DPO. Once we have received notification that you have withdrawn your consent, we will no longer process your information for the purpose or purposes you originally agreed to, unless we have another legitimate basis for doing so in law.

11. Contact

We have appointed a DPO to oversee compliance with this privacy notice. The DPO can be contacted if you have any questions about this privacy notice or how we handle your personal information. The DPO can be contacted at privacy@tradinghub.com. Please see www.tradinghub.com/privacy for further details.

Alternatively, you can contact TradingHub by email at privacy@tradinghub.com and/or by mail to its registered office address.

You have the right to make a complaint at any time to the Information Commissioner's Office (ICO), the UK supervisory authority for data protection issues.

12. Changes to this Privacy Notice

We reserve the right to update this privacy notice at any time. We may also notify you in other ways from time to time about the processing of your personal information.