



TradingHub

CLIENT IMPLEMENTATION ANALYST

Occupational Areas: Financial Analytics, Banking & Investment, Technology, Data, Computer Science

Salary Range: Competitive

Location: NYC, New York

About TradingHub:

TradingHub is a rapidly expanding Financial Services Technology (FinTech) company headquartered in London, with global offices in New York, Hong Kong and Toronto.

We build cutting edge, AI-assisted, trade analysis software for our clients which consist of banks, hedge funds, asset managers, and other financial services institutions. Our products are used by these organisations to detect financial crime and enhance business performance based on the client's day to day trading data.

These products include:

- Best execution analysis
- Trader performance profiling and enhancement
- Insider trading and market abuse detection
- Rogue trader detection

Our products are market leading in each category:

- Advanced analytics and machine learning algorithms allow us to perform statistically rigorous analysis of all asset classes uniquely
- We use in-house programming languages, optimised for fast and complex analysis of large trade volumes
- All our tools have an intuitive user interface (built using in-house programming languages) that make it very easy for our clients to access our analysis

We view ourselves as a disruptive FinTech company that is nimble enough to move fast, innovate quickly and provide a premium level of client service and support.

Summary of role:

To manage the client implementation phase with new clients, who range from Banks, Asset Managers, Hedge Funds and other trading institutions, and successfully onboard them to the applicable system.

Responsibilities will include:

- Lead the implementation process of our SaaS platforms, working with our CRM and Engineering teams to ensure clients have a smooth onboarding to our systems
- Break down complex data requirements into understandable terms such that client can accurately provide the data input our products require for optimised output
- Analysing and interpreting large volumes of client trade data in a controlled and insightful manner
- Offer clients a technical expertise on the use of our systems in the context of financial trade surveillance
- Learning TradingHub's bespoke development language
- Providing significant input and working very closely with development teams and other departments within TradingHub to assist with innovation and company/product development

Requirements

- Degree-qualified
- Logical and analytical approach
- Excellent written and verbal communication skills
- Driven and eager to achieve results
- Able to communicate effectively to key stakeholders at all levels
- Team player

If this is of interest to you please send a covering letter and a cv to careers@tradinghub.com
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Diverse teams are the best teams.